



Union Street Family Medical Practice – Appointment Policy

Current as of: 14 June 2024

1. An appointment for a standard consultation will be made with your preferred doctor or the next available doctor, depending on your preference.
2. Extended consultations are available on request. If you anticipate that your appointment will be long, please advise the receptionist.
3. Patients are able to request an appointment with a nurse if they are available
4. "On Day" appointments can be accommodated. It is in your best interest to ring at 8:00am to make an appointment
5. Patients are able to access ECG/Sprio appointments in a timely manner
6. Home visits can be accommodated, provided you are an existing patient of our practice and live in the Yamba, Maclean, Townsend or Gulmarrad areas.
7. Some of our doctors provide in-patient care at Mareeba Aged Care, Whiddon Residential Aged Care facilities in Maclean and Grafton, and Uniting Caroon Residential Aged Care, Yamba